Phonexpat

Connection Form

Tel: 01 30 611 772 - Fax: 01 39 73 44 85

PHONEXPAT / Chez SOFRADEC
153 BD Haussmann
75008 Paris
Stragex sarl capital 247.000€ RCS Versailles 509 671 715

1- Customer information

.net

Mrs ☐ Miss ☐ Mr ☐	Date of birth day/month /year .. .. / .. .. /	Address :	
		Postcode:	City:
Last Name:		Tel:	Email :
First Name:		Mobile:	UK Tel:

2- Infinity Package

Broadband + Free voip* calls 2 countries

29^{95}€/month for 6 months

34^{95}€/month after

You keep the same number

Choose

☐ **I stop my line rental: 0€**/month
+Free voip calls landlines for **2 countries** included
+5 months **Free calls*** **to French mobiles** included
☐ 6$^{95€/month}$ after to French mobiles optional

☐ **I keep my line rental:** + 17$^{95€/month}$
Free voip calls landlines for 2 countries
TravelPhoneBox included

Phone number to be connected

/..... /..... /..... /..... /..... /..... /..... /..... /.....

Select 2 countries for free unlimited calls*. Choose more countries for only 1$^{95€ /country/month}$

☐ Argentina	☐ Canada	☐ **France**	☐ Italy	☐ Poland	☐ Sweden
☐ Australia	☐ China	☐ Germany	☐ Luxembourg	☐ Portugal	☐ Switzerland
☐ Austria	☐ Cyprus	☐ Greece	☐ Netherlands	☐ Russia	☐ Taiwan
☐ Brazil	☐ Denmark	☐ HongKong	☐ NewZealand	☐ Singapore	☐ **UK**
☐ Belgium	☐ Finland	☐ Ireland	☐ Norway	☐ Spain	☐ USA

3- Telephone options (compatible on Classic &/or Voip lines)

0$^{95€}$ / option / month

- ☐ Message service (Answering machine) *(Classic & Voip lines)*
- ☐ Number Display *(Classic & Voip lines)*
- ☐ Name Display *(Classic line)*
- ☐ Call signal *(Classic line)*
- ☐ Call transfer *(Classic & Voip lines)*
- ☐ EX Directory: red < or > orange *(free service)*
- ☐ **UK Phone Number in France** *(Voip lines)* 2$^{.95€/mth}$
- ☐ TravelPhoneBox Worldwide Free Calls 7$^{.95€/mth}$

4- Technical information

Modem/router rental : 2$^{95€ / month}$	How did you know Phonexpat:
Invoice by email:	Home alarm system : Yes ☐ No ☐ (If yes, keep your classic line live)

5- Acceptance of the modalities

► **French is the official language, I hereby subscribe to Stragex Phonexpat & I agree to its general & sales conditions.** By signing this application form I authorize the transfer of my line rental and the phone number to STRAGEX Phonexpat. Offer reserved for the individuals. STRAGEX Phonexpat reserves the right to cancel the contract or to charge the calls on the basic rates if we notice abnormal, excessive phone traffic more than 100 different numbers called/month. The telephone options, free calls & the "Unlimited calls" do not include calls towards 08, 09 phone box nb°, all the special numbers & mobiles. The customer can subscribe to the Unlimited French mobiles option, The calls transferred towards French mobiles are not free & charged on the basic rates. Free Calls: *The first 30 minutes per call are free after which the extra minutes will be charged at the basic low rates. The Infinity offer does not allow to make unlimited phone calls from the original landline only if the customer subscribes to the PureVoice option. 12 months fixed period contract & 3 months cancellation notice. Each item is paid one month in advance. Activation fee 59€, non-return modem or & the TravelPhoneBox in good working order 118.80€/box, service cancellation 49€, transfer of subscription to another line 59€. The Infinity activation period can take from a few days up to 6 weeks. If you have an alarm system, it must be equipped by an ADSL filter & you have to keep the classic line live.

► En signant ce formulaire de mandat, vous autorisez (A) STRAGEX « Phonexpat » à envoyer des instructions à votre banque pour débiter votre compte, et (B) votre banque à débiter votre compte conformément aux instructions de STRAGEX « Phonexpat ».Vous bénéficiez du droit d'être remboursé par votre banque selon les conditions décrites dans la convention que vous avez passée avec elle. Une demande de remboursement doit être présentée dans les 8 semaines suivant la date de débit de votre compte pour un prélèvement autorisé.

6- Payment by SEPA Recurring Direct Debit - ICS:FR29ZZZ464312 STRAGEX Phonexpat: 11 rue Ourches Bat i -78100-St Germain en Laye

By signing this mandate form, you authorize Stragex Phonexpat to send instructions to your bank in order to debit your account, and your bank to debit your account as instructed by Stragex Phonexpat. You have the right to be refunded by your bank as described in your banking convention conditions. A refund request must be presented within 8 weeks following a given authorized direct debit date.

Customer information

Your name: .....
Address: .....
Postal C / City: .....

Bank name and address

Bank name: .....
Address: .....
Postal C / City: .....

Account to debit.
As printed on your RIB
or on the bank statement

IBAN International Bank Account Number

BIC Bank Identifier Code

Date

Signature

Attach the invoice of your provider & your Bank RIB >> Complete, sign & return it by fax or by mail